

Eric Hahn, Chair  
 Scott Haas, 1<sup>st</sup> Vice-chair  
 Joyce Conner, 2<sup>nd</sup> Vice-chair  
 Robin Baker  
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 Anne Goranson  
 Mike Johnson  
 Bruce Kendall  
 Dale King  
 Ron Langrell  
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 Mark Martinez  
 Mary Matusiak  
 Wayne Nakamura  
 Sharon Ness  
 Tim Owens  
 Dona Ponepinto  
 Patty Rose  
 Ron Thalheimer  
 Blaine Wolfe

**WDC One-Stop Operator & Partners Committee Meeting**  
**Agenda**

**June 2, 2015**

**8:30-10:00 a.m.**

**Ron Thalheimer, Chair**

**WorkForce Central**  
**3650 S. Cedar St, Tacoma**  
**Classroom 1**

- |   |                 |        |
|---|-----------------|--------|
| 1. Hello / Introductions                | Ron Thalheimer  | 10 min |
| 2. One Stop System                      | Cheri Loiland   | 30 min |
| a. Assessment                           |                 |        |
| b. Memorandum of Understanding (MOU)    |                 |        |
| c. Local Area Plan                      |                 |        |
| 3. Assistive Technology                 | MaryEllen Laird | 15 min |
| 4. Dashboard Discussion                 | MaryEllen Laird | 15 min |
| 5. Next Meeting Location & Agenda Items |                 |        |
| 6. Other Business                       |                 |        |
| 7. Thank You/Adjourn                    |                 |        |

Future Meetings

July 7, 2015 8:30-10:00am  
 August 4, 2015 8:30-10:00am  
 September 1, 2015 8:30-10:00am  
 October 6, 2015 8:30-10:00 am  
 November 3, 2015 8:30-10:00 am  
 December 1, 2015 8:30-10:00 am.

WorkForce Central Staff  
 Linda Nguyen, CEO  
[lnguyen@workforce-central.org](mailto:lnguyen@workforce-central.org)

Deborah, Howell, CAO  
[dhowell@workforce-central.org](mailto:dhowell@workforce-central.org)

Pamela Carter, Exec Asst  
[pcarter@workforce-central.org](mailto:pcarter@workforce-central.org)

WorkForce Central  
 3650 S. Cedar St.  
 Tacoma, WA 98409  
 Phone: 253.254.7335  
 Fax: 253.830.5226  
[www.workforce-central.org](http://www.workforce-central.org)

## Workforce Development Council (WDC) of Tacoma Pierce County

### WIOA Committee Membership Planning Document

5-26-15

<b>WDC One-Stop System Operator(s) &amp; Partners Committee</b>			
<ul style="list-style-type: none"> <li>• Committee Chair is member of WDC and appointed.</li> <li>✓ Since all of WDC members are required to serve on a WDC Committee, approximately 4-6 members of the committee will be WDC members.</li> <li>• Vice Chair selected from Committee and must be willing to also serve on Coordinating Committee.</li> </ul>			
Activities/Partners	Partners	Representative(s)	WDC or Partner
Chair of Committee		Ron Thalheimer, Tacoma Plant Director Niagara Water <a href="mailto:rthalheimer@niagarawater.com">rthalheimer@niagarawater.com</a>	WDC
Vice Chair of Committee		Susan Cable Pierce College District <a href="mailto:scable@pierce.ctc.edu">scable@pierce.ctc.edu</a>	Partner
One-Stop Career Center Infrastructure  Title I-B Youth, Adults and Dislocated Worker Training and Employment ( <b>Core Program</b> )	WorkForce Central/Youth Provider	ResCare Rep TBD	
	WA State Dept. of Labor & Industries	Keith Johnson <a href="mailto:jkei235@LNI.WA.GOV">jkei235@LNI.WA.GOV</a>	Partner
	Pierce County Library System	Jamie Prothro, Customer Experience Manager, Pierce County Library <a href="mailto:JProthro@piercecountylibrary.org">JProthro@piercecountylibrary.org</a>	Partner
Title III Wagner-Peyser Act of 1933 Employment Services ( <b>Core Program</b> )	WA State Employment Security Department	Anne Goranson, Regional Director Employment Security Department <a href="mailto:agoranson@esd.wa.gov">agoranson@esd.wa.gov</a>	WDC Partner
	WA State Department of Labor & Industries	Keith Johnson <a href="mailto:jkei235@esd.wa.gov">jkei235@esd.wa.gov</a>	
Title II Adult Education and Literacy ( <b>Core Program</b> )  and  Carl D. Perkins Career and Technical Education (non core program)	Bates Technical College Representative	Blake Ingram, Dean <a href="mailto:bingram@bates.ctc.edu">bingram@bates.ctc.edu</a>	Partner
	Clover Park Technical College Representative	Mabel Edmonds <a href="mailto:mabel.edmonds@cptc.edu">mabel.edmonds@cptc.edu</a>	Partner
	Pierce College District Representative	Susan Cable <a href="mailto:scable@pierce.ctc.edu">scable@pierce.ctc.edu</a>	Partner
	Tacoma Community College Representative	Krista Fox, Dean <a href="mailto:kkfox@tacomacc.edu">kkfox@tacomacc.edu</a>	Partner
	Tacoma Community House		Partner
	Metropolitan Development Council's Educational Opportunity Center		Partner
Title IV Rehabilitation Act of 1973 Vocational Rehabilitation Training and Services ( <b>Core Program</b> )	WA State Division of Vocational Rehabilitation (DVR) Department of Services for the Blind	Mary Matusiak, Supervisor Dept of Vocational Rehabilitation <a href="mailto:matusmk@dshs.wa.gov">matusmk@dshs.wa.gov</a>	
Title V Older Americans Act of 1965 (Community Service Employment for Seniors)	WA State Department of Social and Health Services (DSHS) Region 5 – Division of Employment and Assistance Programs	Kendrick Stewart, CSD Region 3 Administrator <a href="mailto:stewak@dshs.wa.gov">stewak@dshs.wa.gov</a>	

**Workforce Development Council (WDC) of Tacoma Pierce County**

**WIOA Committee Membership Planning Document**

5-26-15

Chapter 2 of Title II of the Trade Act of 1874 (Trade Adjustment Assistance)			
Chapter 41 of Title 38, United States Code (Veterans Assistance)	Possible Community Member Appointed by WDC		
Community Services Block Grant Act (Assistance to Low Income Individuals & Families)	Possible Community Member Appointed by WDC		
Community Development Block Grant (Employment and training by Dept. of Housing & Urban Development)	Tacoma Housing Authority		
	Job Corps		
Programs under State Unemployment Compensations Laws			
Programs under Second Chance Act of 2007 (Reintegration of Ex-Offenders)			
Programs under Part A of Title I of the Social Security Act (Assistance to the Aged)			
Others Determined by the Governor			
Others Determine by the CLEOs and the WDC.			
One Stop Operator(s)	Goodwill of the Olympics and Rainier Region	Kurt Simmons <a href="mailto:kurts@goodwillwa.org">kurts@goodwillwa.org</a>	Partner
Workforce Development Council/WorkForce Central Staff	MaryEllen Laird, Workforce Development Director 253.593.7305; <a href="mailto:mlaird@workforce-central.org">mlaird@workforce-central.org</a>  Deborah Howell, Chief Administrative Officer 253.254.7618; <a href="mailto:dhowell@workforce-central.org">dhowell@workforce-central.org</a>  Cheri Loiland, Chief WIOA Transition Officer 253.254.7908; <a href="mailto:cloiland@workforce-central.org">cloiland@workforce-central.org</a>  Debbie Lean Executive Assistant/Administrative Support <a href="mailto:dlean@workforce-central.org">dlean@workforce-central.org</a>		

WDC One-Stop Operator & Partners Committee Meeting

NOTES

May 5, 2015  
 8:30 – 10:00 a.m.  
 WorkForce Central  
 3650 S. Cedar St, Tacoma  
 Classroom 1

Committee Member Attendees: Ron Thalheimer, James Walker, Caryn Fosnaugh (for Blake Ingram), Kelli Johnston (for Krista Fox), Jaime Prothro, Mabel Edmonds, Keith Johnson, Kurt Simmons, Susan Cable

WDC Staff Attendees: MaryEllen Laird, Deborah Howell, Brian Humphreys, Cheri Lolland and Debbie Lean

Guest: Robin Lester

AGENDA	NOTES	ACTION ITEMS
1. Hello/Introductions (Ron Thalheimer) <ul style="list-style-type: none"> <li>a. Update review of Representation</li> <li>b. Update on Volunteer Community Member Recruitment</li> </ul>	<ul style="list-style-type: none"> <li>• Meeting started at 8:02 a.m.</li> <li>• Ron shared that he is looking forward to learning from the committee members. Shared that he opened a business called Niagara Water, located in Puyallup and had a great experience with the staff at Workforce Central in bringing on most of the employees that Niagara employs. They used the system and it has worked great from the beginning to the end.</li> <li>• One-Stop Committee has been in existence but expired last year and under the new WIOA laws needs to be re-instated by July 2015.</li> <li>• Ron stated that as chair, his task is to keep the meetings moving and represent the ideas and suggestions that come from all committee members.</li> <li>• Introductions were made around the room. After introductions, Ron stated that he is impressed with the talent and representation in the room and thinks that the committee can work in a collaborative way to get to where it needs to be.</li> <li>• Ron asked if there was any personal agenda:               <ul style="list-style-type: none"> <li>○ Robin said she wants to get women back in the workforce in sustainable wage jobs, not \$10 per hour jobs to support family.</li> </ul> </li> </ul> <p>Thinks it will have to be done in stages and believes that is where One-Stop comes in.</p>	<p>Cheri will update committee membership list</p> <p>Recap at next meeting on what got traction and what worked well and what stalled that maybe we can revisit</p>

	<ul style="list-style-type: none"> <li>○ James has a passion for transitioning offenders into the area. He knows that the new WIOA law now makes an inclusion for programs that are funded by the Second Chance Act and it raises the stakes in terms of all of our responsibility to look at that population.</li> <li>○ Susan stated her passion is about career pathways. It is not about getting people jobs; it is about giving them a career pathway that leads them to a world beyond where they are now.</li> <li>● Ron shared that since it all centers around helping people, believes the committee members can look at the overall picture and make a decision together and in a respectful way.</li> </ul>	
<p><b>2. Review of Committee Role and Responsibilities (Cheri Loiland)</b></p>	<ul style="list-style-type: none"> <li>● Cheri passed out the new committee notebooks.</li> <li>● Reviewed the Organizational Work Chart and discussed the Committee Purpose, Duties &amp; and Responsibilities.</li> <li>● Each WDC member is required to serve on one of the four committees.</li> <li>● One Stop Committee: Besides the WDC member, we want to get all of the past One-Stop partners represented at the table for discussions. These partners are not appointed by the WDC but must be appointed by their own agencies. We are gathering all of the representatives and hopefully by next meeting we will have more partners at the table. There will be a few community people on the committee also as they also bring a perspective to the table.</li> <li>● The highlight of responsibilities include: <ul style="list-style-type: none"> <li>○ Provide leadership and ongoing input into the planning, implementation, and performance of an integrated service delivery through an ideal one stop system. The committee will be spending a lot of their time on this area. The committee will collect data and best practices. Decisions from this committee will go to the Coordinating Committee who will review the information and develop recommendations to be taken to the WDC.</li> <li>○ The WDC meets once a month as does the Coordinating Committee. The Coordinating Committee is made up of the WDC Chair, Second Chair/Vice Chair and the Chairs of each committee. By law, the Chair of each committee must be a WDC member. The Vice Chair of each committee will also represent the committee at the WDC meetings.</li> <li>○ There will be discussions relating to certifying a one stop system, technology, and taskforces that are appointed. There are some significant changes in the WIOA law and also an emphasis on making</li> </ul> </li> </ul>	

	<p>the ideal system work better than the past. This committee has the authority to designate taskforces to go out and do specific projects. The taskforce teams can have committee members and community people on them as well as staff.</p> <ul style="list-style-type: none"> <li>• This committee has the ability to bring a guest or someone in their place as well as being open to the public. We will always have an official One Stop System partner representative that has been appointed from each organization for the purpose of bringing back official information and be the go to person at your organization. This group will be making recommendations; formal votes will not be taken. The committee will take consensus and pass the recommendations to the Coordinating Committee.</li> </ul>	
<p><b>3. Current One-Stop Update</b> <b>(MaryEllen Laird)</b></p>	<ul style="list-style-type: none"> <li>• One-Stop is more of an umbrella versus a location and everyone around the table is part of the One-Stop System.</li> <li>• Currently Employment Security and Workforce Central both have employer services staff and are working together to integrate those services.</li> <li>• Joint meetings are held every other weekend and by phone.</li> <li>• Workforce Central and Employment Security are working to co-locate the employer services staff to somewhere on the Workforce Central Campus to make it more efficient.</li> <li>• Still have a presence at the Career Development Center and are also moving to have a presence in the library system.</li> <li>• Are presently negotiating federal employment targets with the state that will then negotiate with the Department of Labor. Those targets are regarding how many people we serve, of those how many will get jobs and at what salaries. Because we are federally funded, everything that we do is monitored by the state and the federal government. We must meet performance targets or we risk losing funding.</li> <li>• Internally we use the dashboard as a measurement report which comes out quarterly.</li> <li>• If they are enrolled into one our programs we track them i.e. we commit to serve X number of people in an area and state the percentage who will become employed. We have high percentage targets and we need to make sure that we are meeting them. Deborah shared that we have college partners at the table and ESD partners to help us meet those targets.</li> <li>• Numbers are based on past history. Workforce Central is trying to get the target numbers lowered. Since the economy is getting better people are</li> </ul>	<p>MaryEllen can produce data that shows how many we are serving.</p> <p>James would like a discussion around soft referrals and hard referrals and thinks we should address that at some point.</p>

getting jobs on their own. All 12 WDCs are in agreement to work on lowering the targets.

- To be eligible for each program there is criteria that have to be met. At this time, we are seeing higher enrollment numbers in the low income program. Deborah shared that other committees are looking at creating pathways and basic skills to get into the workforce.
- Susan would like to add "Budget" as a discussion item on the agenda so this group can revisit what the budget number is and how it is being distributed. Believes it is important for this group so it can help determine what is important and what is happening with it.
- Cheri shared the budget is an agenda item for the other three committees but since this committee's main focus is on the system, it was not included on the agenda but we could add it for informational purposes.
- Ron suggested a matrix/mapping for each specific group outlining a process flow setting out who we serve, what our services are and what we recommend as far as allocation in each of those areas so we know all are working together.
- Deborah shared that the decision making on the budget comes from the WDC and the Coordinating Committee so they ultimately will be deciding where the money goes based on the categories.
- Cheri passed out the Washington Workforce Development Services State At-a-Glance annual data for funding.
- This group will be very engaged over the year in talking about the One Stop System as we go forth in redeveloping the system and figuring out which partners will be involved. Certain partners are responsible for bringing money to the table with the redeveloping and redefining the One Stop System.
- Under the old law 30% of the money designated to Adult/Dislocated Worker could be moved back and forth. Under the new system Adult/Dislocated Worker 100% of the monies can move back and forth. We all need to keep in mind that even though it can be moved each local WDC has to meet its goals in all areas so moving monies around can be detrimental to one area. One way to meet the goal is the local WDC raise money to support their needs. If we get a donation to one area then it would make it possible to give to the other side. We would have to report how we are going to meet our goals if we move money.
- Mabel thinks Ron is on the right track on wanting to see the primary

	<p>providers for certain population. How much are we spending in our county on particular population and see who we aren't serving but should.</p> <ul style="list-style-type: none"> <li>• MaryEllen gave example of how the data could be skewed: We are serving an individual under the low income adult program only but has knowledge that that he is a low income adult, homeless, ex con and a veteran. Is the expectation that we track him all three ways?</li> </ul>	
<p><b>4. Change in One-Stop from WIA to WIOA</b></p>	<ul style="list-style-type: none"> <li>• Cheri presented the Overview of the changes from WIA to WIOA and highlighted important components: <ul style="list-style-type: none"> <li>○ Law goes into effect July 2015.</li> <li>○ Local plan has to be in place by July 2016. We have to work on the plan now and have it ready to give to the State by the end of this year. This committee is the exclusive committee that will be working on the One Stop MOU updates.</li> <li>○ Key employment and training activities changes: <ul style="list-style-type: none"> <li>▪ Performance Measures: Creates common measures across all core programs</li> <li>▪ Codifies elimination of sequences of services, creates new "career services" category.</li> <li>▪ Signals to States and local areas increased interest in a number of existing best practices, including career pathways, sector partnerships, and credential attainment linked to in-demand occupations.</li> <li>▪ One Stop operator is designated through a competitive process and shall be an entity or a consortium comprised of at least three one stop partners.</li> <li>▪ One Stop Center must have Wagner Peyser co-located.</li> <li>▪ Use of technology based strategies to increase customer access, delivery of services and efficiency. <i>Note: This will be a major focus for this committee. Committee will need to talk about how can we make the system work efficiently, how can we take advantage of technology and what do we consider the definition of a One-Stop.</i></li> </ul> </li> </ul> </li> </ul>	
<p><b>5. Overview of Work Ahead (Cheri Loiland)</b></p> <ol style="list-style-type: none"> <li>Memorandum of Understanding (MOU)</li> <li>Local Area Plan</li> </ol>	<ul style="list-style-type: none"> <li>• Memorandum of Understanding: The MOU is key for this group as it relates to the infrastructure costs of running the One Stop. The definition has changed. It requires the core partners participate in the funding. The Resources Sharing Agreement (RSA) is related to the MOU but separate in that the MOU sets out of how the partners work together to create the</li> </ul>	



	<p>system and the RSA is an agreement between the partners who are required to participate in the funding and specifically how the partners participate. The law goes into great detail about who needs to be in the RSA. If an agreement can't be reached by the local WDC the State Governor will step in and using a set formula will create the agreement. The law is very specific about funding and match/value. Cheri suggested that committee members read it before next meeting so we can discuss it in greater detail.</p> <ul style="list-style-type: none"> <li>Local Plan: Cheri will bring to the next meeting what they will be working on. It will be related to the system. This committee will be creating a vision for the plan that the MOU partners will be signing.</li> </ul>	
<b>6. Selecting Committee Vice Chair</b>	<ul style="list-style-type: none"> <li>Ron shared that the vice chair position will fill in at committee meetings in his absence and also be responsible for attending the Coordinating Committee meetings. Susan Cable agreed to act as Vice Chair.</li> </ul>	Debbie will send Coordinating Committee meeting dates to Susan
<b>7. Next Meeting Agenda Items</b>	<ul style="list-style-type: none"> <li>Budget Discussion</li> <li>MOU/RSA</li> <li>Local Plan</li> <li>Matrix Development</li> </ul>	Deborah will bring the draft budget and current dashboard to next meeting to give a more global view of the overall flow.
<b>8. Other Business</b>	None	
<b>9. Thank You/Adjourn</b>	10:08 am	

WDC Adult/DW Strategic Dashboard Report for Program Year (PY) 2014 (July 2014-2015)

Measures	Annual Goal	Quarterly Outcomes				YTD Total/%	Comments/ Action Plans	
		1 <sup>st</sup> Qtr	2 <sup>nd</sup> Qtr	3 <sup>rd</sup> Qtr	4 <sup>th</sup> Qtr			
<b>16/80 No Jobs Unfilled</b>								
<b>Objective 1:</b> Increase employer engagement with the workforce development system.	80	A16/P20	A21/P20	A16/P20	A/P20	53/66.25%	Action Plan: To meet Dashboard goals, WFC rep will engage employers in the 4 <sup>th</sup> qtr during the upcoming US Open to talk about workforce development needs using the onsite suite provided by EDB. Manager will review to ensure compliance with the goal. Action plan: Conduct three focus groups/roundtables this quarter.	↑
	6	A2/P2	A1/P2	A0/P1	A/P1	3/50%	Action plan: Conduct three focus groups/roundtables this quarter.	→
	6	A2/P2	A1/P2	A2/P1	A/P1	5/83.33%	Regularly scheduled meetings throughout the year	←
<b>Objective 2:</b> Direct coordinated business services to support employer needs.	600	A267/P150	A152/P150	A135/P150	A/P150	554/92.33%	On track	←
	220	A139/P55	A29/P55	A35/P55	A/P55	203/92.27%	On track	←
	600	A623/P150	A46/P150	A78/P150	A/P150	747/124.5%	Amazon, REI Seasonal, TB Pennick, Pierce County Elections	←
Provide \$50,000 of customized value-added services, which are not fully supported by public resources	300	A347/P75	A99/P75	A53/P75	A/P75	499/166.33%	Action Plan: Assigned one staff from service delivery to do dedicated strategic sales outreach.	←
	\$50,000	A511-513/P512,500	A514,301/P512,500	A52,724/P512,500	A/PS12,500	\$28,538/57.07%	Remaining staff will continue to aggressively grow this deliverable	→
<b>Objective 3:</b> Support job seekers to gain and retain employment	190	A58/P48	A48/P48	A29/P47	A/P47	135/71.05%	Action Plan: We are working closely with Business Services staff to identify employers	↑

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<ul style="list-style-type: none"> <li>Provide up to 12 months of follow-up services following exit to 220 WIA participants</li> <li>Place 103 transitioning military personnel into employment through Camo2Commerce</li> <li>Place 42 long term unemployed individuals into employment through Rapid Response LTU grant</li> </ul>	220	A74/P55	A79/P55	A35/P55	A/P55	188/85.45%	who might have positions available for these individuals who have recently completed training. The operations department is currently on track to meet follow-up goals. 306 enrolled
	103	A18/P26	A35/P26	A68/P26	A/P25	121/117.47%	↑
	42	A0/P11	A5/P11	A17/P10	A/P10	22/52.38%	↓
							<p>Action Plan: The numbers are low because we are having a hard time finding LTU. Recruitment team is conducting outreach in all areas of Pierce County to market services. ESD is providing email outreach/flyers to claimants sending information to RRLTU applicants on WFC's behalf. Operations is working closely with Business Services to find employers to match with enrolled LTU population for OJT's, internships, and WEX's.</p>

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<b>Targeted Sector Training</b>  <b>Objective 1:</b> Develop and execute training programs within targeted industries specific to employers needs.	<ul style="list-style-type: none"> <li>Increase visibility and outreach to community through electronic means such as social media, website, newsletters, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Send quarterly newsletter to external constituents</li> <li>Post to social media sites an average of 3 times per week.</li> </ul>	Researching best approaches to newsletter – Goal to begin in 2 <sup>nd</sup> Q. Facebook: 5.8 average posts per week Twitter: 10.3 average posts	Newsletter – Sent 12.17 Facebook – 6 per wk Twitter – 5 per wk	Newsletter in progress Facebook: avg 3.5/wk Twitter: avg 4.7/wk	N/A		
	<ul style="list-style-type: none"> <li>Implement 2 sector training programs (academies) for in-demand industries while leveraging external funding.</li> <li>Partner with Pacific Mountain WDC to provide training opportunities to at least 81 transitioning military personnel participants through Camo2Commerce grant funding (cohort, academy, certificate, OJT).</li> <li>Increase training capacity in 4 short-term certification programs targeting in-demand occupations</li> </ul>	2	A2/P0	A1/P1	A1/P1	A/P0	4/200%	TOOL/MFG Academies Data Center Tech, IT Help Desk Heroes Fellowship Corporate Academy Action plan: Conduct 2 trainings this quarter. One in INAC and the other Customer Service. On Target
	<ul style="list-style-type: none"> <li>Provide training to 65 healthcare employees through the Career Coach Program</li> <li>Provide career development services to 400 healthcare employees</li> </ul>	81	A30/P21	A16/P20	A72/P20	A/P20	118/145.67%	Ahead of target
	<ul style="list-style-type: none"> <li>Assess feasibility of offering training through the Manchester Bidwell model</li> </ul>	4	A0/P1	A0/P1	A2/P1	A/P1	2/50%	Ahead of target
	<ul style="list-style-type: none"> <li>Finalize funding</li> <li>Begin feasibility study</li> </ul>	65	A60/P47	A5/P16	A0/P16	A/P16	65/100%	Ahead of target
	<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	400	A290/P100	A112/P100	A114/P100	A/P100	516/129%	Ahead of target
	<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	2	N/A	N/A	N/A	N/A		Feasibility study has started
	<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	1,500	A464/P375	A512/P375	A195/P375	A/P375	1,171/78.06%	Rolling total, all searchable for job match
	<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	15,000	A18,936/P3,750	A4,816/P3,750	A1,936/P3,750	A/P3,750	25,688/171.25%	On track-jobfest is scheduled for this month B2W Military Career Fair planning continues in April for August
	<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	2	A1P1	A0/P0	A1/P1	A/P0	2/100%	On track-jobfest is scheduled for this month B2W Military Career Fair planning continues in April for August
<ul style="list-style-type: none"> <li>Provide career development workshops to 1500 job seekers, and resume screening to 15,000 job seekers</li> <li>Conduct 2 career fairs serving 1000 adult job seekers with an emphasis on veterans</li> </ul>	1,000	A549/P250	A0/P250	A60/P250	A/P250	609/60.90%	On track-jobfest is scheduled for this month B2W Military Career Fair planning continues in April for August	

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Measures	Annual Goal	Quarterly Outcomes				YTD Total/%	Comments/ Action Plans		
		1 <sup>st</sup> Qtr	2 <sup>nd</sup> Qtr	3 <sup>rd</sup> Qtr	4 <sup>th</sup> Qtr				
<p><b>Compliance</b></p> <p><b>Objective 1:</b> Comply with federal, state and local regulations and policies.</p>	<ul style="list-style-type: none"> <li>Provide funding opportunities, through the use of Individual Training Accounts (ITAs), for 150 students attending local colleges and technical schools</li> </ul>	150	A131/P38	A45/P37	A36/P38	A/P37	212/141.33%	Working with local community and technical colleges to communicate funding is available to students.	
	<ul style="list-style-type: none"> <li>Continue designation as low risk by the State Auditor's Office (SAO) (Annual Audit)</li> </ul>	Low-risk designation	In compliance	In compliance	In compliance	In compliance		1 finding related to DOL audit - finding for not classifying sponsorship funding appropriately.	
	<ul style="list-style-type: none"> <li>Comply with all WIA regulations</li> </ul>	100 percent compliance	In compliance	In compliance	In compliance	In compliance			
	<ul style="list-style-type: none"> <li>Resolve all ESD and DOL findings by the end of the PY</li> </ul>	100 percent resolution		85% resolved	85% resolved			We are still awaiting communication from ESD.	
	<ul style="list-style-type: none"> <li>Monitor 2 WFC contractors and subcontractors by the end of the PY (Annual)</li> </ul>	2	A0/P1	A0/P0	A2/P1	A/P0	2/100%	WFC WIA Adult and Dislocated Worker Programs Program Monitoring began March 30 <sup>th</sup> with an anticipated completion date of April 24 <sup>th</sup> , 2015.	
<p><b>Strategic Partnerships</b></p> <p><b>Objective 1:</b> Form and maintain strategic public and private partnerships to strengthen regional competitiveness, leverage resources and create jobs.</p>	<ul style="list-style-type: none"> <li>Convene quarterly forums with Pierce and Thurston County business leaders to oversee coordinated services offered to military personnel</li> <li>Convene the Tacoma-Pierce County Growth Partnership (TPCGP) to implement strategies to maximize collaborative impact through alignment of services, messaging, and resource development</li> <li>Identify goals, assess available options, and begin executing a three-year plan for delivering services using technology</li> <li>Partner with the Chamber of Commerce to promote the hiring of veterans and military spouses by Chamber</li> </ul>	4	A1/P1	A2/P1	A2/P1	A/P1	5/125%	WSSFL Summit, C2C Outreach events 2 per quarter.	
	<ul style="list-style-type: none"> <li>Monthly updates</li> <li>Submit 3-5 grant proposals</li> <li>Identify 1 partner organization to share TPCGP responsibility</li> </ul>	<ul style="list-style-type: none"> <li>2 grants</li> <li>8 partners</li> <li>1 update</li> </ul>	4 grants	20 partners	3 initiatives	4 grants	20 partners	2 initiatives	One grant submitted, three being developed. Initiatives to raise median household income in the Hilltop and among Latinos are being implemented. Plan is being developed.
	<ul style="list-style-type: none"> <li>Completed plan</li> <li>Begin strategy execution</li> </ul>	<ul style="list-style-type: none"> <li>IT Candidate offered position - waiting for decision</li> </ul>	Assessment in progress	Plan in progress. RFO in progress					
	<ul style="list-style-type: none"> <li>3 Events:</li> <li>2 Military Affairs breakfast</li> </ul>	A1/P1	A1/P1	A2/P1	A/P0	4/133.33%	1 Military Affairs Breakfast in 2rd Qtr, 1		

WDC Adult/DW Strategic Dashboard Report for Program Year (PY) 2014 (July 2014-2015)

Measures	Annual Goal	Quarterly Outcomes					YTD Total/%	Comments/ Action Plans
		1 <sup>st</sup> Qtr	2 <sup>nd</sup> Qtr	3 <sup>rd</sup> Qtr	4 <sup>th</sup> Qtr			
members and other businesses <ul style="list-style-type: none"> <li>• 1 WFC luncheon events</li> <li>• Connect 75 businesses and K-12 through Career Link</li> </ul>	75	A38/P19	A0/P19	A8/P19	A/P18	46/61.33%	monthly networking event in January, 1 Military Affairs luncheon Action Plan: Staff will be in progress of writing a plan to meet target	